

TERMS AND CONDITIONS FOR RESERVATIONS AT BUYSKOP LODGE:

1. The reservation will only be confirmed once the accommodation has been paid in full (100% deposit).
2. Accommodation deposits already paid will only be refunded upon cancellation of the reservation in terms of the "cancellations policy" hereunder. No money will be refunded when guests leave the resort sooner than the period booked.
3. Payment of deposits should occur on or before the deadline date in order to confirm the booking. Failure to pay the deposit on or before the deadline date will result in the reservation being cancelled without any notice.
4. All changes to the reservation must take place in writing, subject to availability of alternative dates/accommodation type.
5. Arrival and departure times – Arrival : 14h00-18h00, Departure : before 11h00
6. No pets are allowed other than guide dogs.
7. Rates are subject to change without prior notice, however, confirmed bookings will be honored, errors and omissions excluded.

CANCELLATIONS POLICY

- 1 All cancellations must be in writing.
- 2 Cancellations longer than 30 days before the date of arrival will forfeit 50% of the deposit.
- 3 Cancellations within 30 days of the date of arrival will forfeit 100% of the required deposit.

GENERAL CONDITIONS

We would like to inform you of the following conditions:

- 1 The person who receives/read these conditions agrees to inform all the members of his group of the conditions and accepts the responsibility to ensure that all the members conform to the stipulations thereof.
- 2 Right of admission is reserved. Any person who misbehaves himself/herself to the judgment of the management or any of its staff members, has to leave the premises on request. Admission / accommodation fees will not be refunded.
- 3 The use of fireworks is STRICTLY PROHIBITED.
- 4 The responsibility of proper supervision over babies, toddlers and children rests on the person in whose care they enter the resort.
- 5 All facilities on the resort are used at own risk, especially the swimming pool and dams. Buyskop Lodge does not accept responsibility for any injuries or damage which may be a result of utilising the facilities or any other injuries or damage visitors may suffer at the resort.
- 6 Visitors take part in any group activities organised by the resort at own risk.
- 7 Visitors bring their belongings at own risk. The resort is not liable for the theft or loss thereof.
- 8 Visitors are requested to honour the tranquility of the environment at all times and not to play music or musical instruments too loud. After 23:00 there must be absolute silence in the resort.
- 9 No eating or drinking is allowed in the swimming pool / jacuzzi. No alcoholic beverages may be taken into the area around the swimming pool.
- 10 Visitors are responsible for all equipment in the units reserved for them and have to pay for any breakage/damage during their visit. A breakage / key / remote deposit is payable together with the accommodation payment, alternatively upon arrival – R250 per room.
- 11 Please drive carefully on all the roads in the resort and don't exceed 20 km per hour. Children and animals always have right of way.
- 12 All visitors are asked to immediately report any breakage or fault on/to the premises to management.

- 13 No empty containers, bottles or other litter should be left lying around. Please throw these in the containers placed on the premises for this purpose.
- 14 At departure visitors should hand the keys / remote to their units to the responsible employee of the Lodge.
- 15 No pets, motorbikes, quad bikes, or any other unlicensed vehicle are allowed on the resort.
- 16 Fires may only be made in the braai facilities supplied. No fires may be made on the ground. No wood may be gathered from the bush, it is for sale at the Lodge.
- 17 Visitors should contact reception before receiving guests. Guests of visitors are only allowed to visit from 08:00 to 17:00.
- 18 Rude language and swearing are not allowed.
- 19 No smoking in the chalets
- 20 No discrimination, including reverse discrimination, against any person with regards to race or gender is allowed.
- 21 Use of liquor is limited to the rooms, dining area and bar. Liquor may not be consumed in any other part of the resort.
- 22 Bicycles and skates are not allowed at the swimming pool.
- 23 All visitors are urgently requested not to feed the wild life (including monkeys) on the resort or to lure them with food. Their natural habits are jeopardised, making them aggressive when provoked or when they don't get what they want. The result of this is serious and dangerous bite wounds. Please chase away any monkeys near your unit or campsite and don't feed them. The only alternative to this request is to have the entire group destroyed.
- 24 The guest acknowledges that dangerous animals such as leopards, snakes, etc roam freely on the property and the Lodge does not assume any liability for injuries sustained or death of any guest.
- 25 To ensure the comfort and enjoyment of all, we request that no gazebos should be erected in the swimming pool area. Only beach umbrellas will be allowed so that the lawn around the swimming pool can accommodate all visitors.
- 26 Please assist in saving electricity for obvious reasons.
- 27 No foreign objects, sanitary towels or contraceptives are to be flushed in the toilets as we use a septic tank system.
- 28 No animals allowed in the chalets.

We trust that you will enjoy your visit - do come again!

CONDITIONS OF STAY OR VISIT

1. The owner, its representatives, employees and any individual who endeavours to act on behalf of the owner, is not responsible for:-
 - 1.1 any loss of or damage to the property of any guest, resident or visitor, whether such damage or loss was caused by fire, theft or otherwise, or by negligence or the wrongful act of anyone in the employment of, or acting on behalf of the owner or the owner himself.
 - 1.2 any personal injuries/death of any nature sustained by a guest, resident or visitor, whether such injuries were sustained as a result of negligence and/or wrongful act of anyone employed by the owner, the owner or any other person or as a result of the defective functioning of any equipment, property or appliance of the owner or as a result of the acts of any wild animal on the property.
- 2 Any person who signs this register, exempts the owner from any liability towards himself, any other person who accompanies such person or any other person who visits any of the aforementioned persons, or who is to be accompanied or visited at a later stage, in the instances stated in paragraph 1. Such person is understood to have confirmed that he/she is aware of the nature of such exemption and liability dismissed.